

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

### Introduction

The following pages provide an overview of the Department-level measures for each Objective within Goal 5 of the DHHS Excels Initiative. Each measure includes the following information:

<b>Glossary</b>	
Measure Number	Number captures the Goal, Objective, and Measure as x.x.x Each measure also includes a brief name.
Description	A description of the information to be captured by the measure.
Purpose	A statement of why the measure is important to NC residents and/or how it is used by DHHS.
Basis for Measure	If the measure is adopted from a widely recognized source or was originally developed for another purpose, this is listed here.
Type of Data	The source of the data that will be used to calculate performance on the measure.
Report Frequency	How often the measure will be updated in Open Window, usually quarterly or annually.
Other Places Reported	If the measure is reported by a Division to other external agencies, such as the federal government, this is included here.
Numerator	A description of those in the denominator that met the criteria defined as adequate performance
Denominator	A description of the whole population of people or items that are taken into consideration for the measure.
Benchmark	The standard against which DHHS performance on the measure can be judged, such as a national average across all states
Target	The level of performance that DHHS seeks to achieve within a given time frame. If a target level has not been defined, the target is written as the direction in which the Department expects the performance to move, such as to maintain, decrease or increase compared to the previous reporting period.
Staff Responsible for Data	Individual staff person(s) who will report the data on the measure to the DHHS coordinator.
Divisions Impacting Performance	Responsible Divisions are all of those DHHS agencies that have some capacity to impact performance on the measure.
Related DHHS Services in Open Window	Services listed in Open Window that are included in the Department measure or can impact performance on the measure.

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

<b>OBJECTIVE 1: CHILDREN HAVE PERMANENCE AND STABILITY IN THEIR LIVING SITUATIONS.</b>
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<b>Measure 5.1.1 CHILDREN WITHOUT PERMANENT PLACEMENT</b>	
Description	Percent of children who age out of foster care at age eighteen without achieving legal permanency
Purpose	To evaluate efforts to ensure that children have permanent support of families
Basis for Measure	
Type of Data	Client Services Data Warehouse CPPS tables
Report Frequency	Annually
<b>Other Places Reported</b>	
Numerator	Number of children in the denominator exiting Foster Care at age 18 <b>DURING THE FISCAL YEAR</b>
Denominator	Number of children exiting Foster Care during the fiscal year who were in care for a year or more
Benchmark	TBD
Target	4.35%, 4.25%, 4.25%, 4.18% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Social Services</b> – Patrick Betancourt
Divisions Impacting Performance	<b>Division of Social Services</b> <b>Other?</b>
Related DHHS Services in Open Window	

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<b>OBJECTIVE 1: CHILDREN HAVE PERMANENCE AND STABILITY IN THEIR LIVING SITUATIONS.</b>
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<b>Measure 5.1.2 CHILDREN WITH PERMANENT PLACEMENT</b>	
Description	Percent of children in foster care who return home or receive permanent placements within twelve months
Purpose	To evaluate efforts to ensure that children have permanent support of families
Basis for Measure	Round 2 Federal CFSR Measure C1.1
Type of Data	UNC Management Assistance Website
Report Frequency	Annually
<b>Other Places Reported</b>	
Numerator	Number of children in the denominator reunified in less than 12 months from the date of the latest removal from home
Denominator	Number of children in foster care for 8 days or longer who are discharged to reunification in the 12-month reporting period
Benchmark	
Target	87.35%, 87.75%, 88.10%, 88.15% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Social Services</b> – Patrick Betancourt
Divisions Impacting Performance	<b>Division of Social Services</b> <b>Other?</b>
Related DHHS Services in Open Window	

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 2: CHILDREN RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.2.1 CHILDREN RECEIVING RESIDENTIAL MH/SA SERVICES</b>	
Description	Percent of children receiving residential MH/SA services
Purpose	To evaluate efforts to ensure that children in need receive services and supports to maintain or regain self-determination and community participation
Basis for Measure	
Type of Data	Paid Medicaid and IPRS service claims data
Report Frequency	Annually
Other Places Reported	
Numerator	Number of children receiving residential MH/SA services during fiscal year (Level III-IV, PRTF, Therapeutic foster care)
Denominator	Number of children ages 0-20 receiving MH/SA services during fiscal year <i>Note: OSBM doc omits DD and ICF-MR populations</i>
Benchmark	Previous year's performance; national averages
Target	4%, 4%, 3%, 3% proposed targets 2012-13 through 2015-15
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz <b>Division of State Operated Healthcare Facilities</b> – who?
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 2: CHILDREN RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.2.2 CHILDREN RECEIVING RESIDENTIAL IDD SERVICES</b>	
Description	Percent of children receiving residential services for IDD
Purpose	To evaluate efforts to ensure that children in need receive services and supports to maintain or regain self-determination and community participation
Basis for Measure	
Type of Data	Paid Medicaid & IPRS service claims
Report Frequency	Annually
Other Places Reported	
Numerator	Number of children ages 0-20 receiving residential IDD services during fiscal year (state & community ICF-MR) services during fiscal year
Denominator	Number of children ages 0-20 receiving IDD services during fiscal year
Benchmark	National average; previous year performance
Target	2.5%, 2.5%, 2%, 1.5% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz Other?
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of Medical Assistance</b> Other?
Related DHHS Services in Open Window	

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 2: CHILDREN RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.2.3 ABSENCE OF CHILD INPATIENT READMISSIONS in 30 DAYS</b>	
Description	Percent of children who receive inpatient care who are not readmitted for 30 days
Purpose	To ensure that NC children receive services and supports to regain the capacity for self-determination and community participation
Basis for Measure	HEDIS
Type of Data	Paid Medicaid service claims; HEARTS and state facility admissions and discharge data
Report Frequency	Annually
<b>Other Places Reported</b>	Federal Mental Health Services Block Grant
Numerator	Number of children in the denominator who are not readmitted for at least 30 days
Denominator	Number of children ages 0-20 who are discharged from an inpatient or facility-based setting during the fiscal year
Benchmark	National average; previous year's performance
Target	96%, 96%, 97%, 97% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services – Michael Schwartz</b> <b>Division of State Operated Healthcare Facilities – who?</b>
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	
Notes	Includes only non-forensic state psychiatric hospital patients

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 2: CHILDREN RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.2.4 ABSENCE OF INPATIENT READMISSIONS in 180 DAYS</b>	
Description	Percent of children who receive inpatient care who are not readmitted for 180 days
Purpose	To ensure that NC children receive services and supports to regain the capacity for self-determination and community participation
Basis for Measure	HEDIS
Type of Data	Paid Medicaid service claims; HEARTS and state facility admissions and discharge data
Report Frequency	Annually
<b>Other Places Reported</b>	Federal Mental Health Services Block Grant
Numerator	Number of children in the denominator who are not readmitted for at least 180 days
Denominator	Number of children ages 0-20 who are discharged from an inpatient or facility-based setting during the fiscal year
Benchmark	National average; previous year's performance
Target	At or below national average; increase over previous year performance
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services – Michael Schwartz</b> <b>Division of State Operated Healthcare Facilities – who?</b>
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	
Notes	Not reported to OSBM

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 3: ADULTS RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.3.1 ABSENCE OF ADULT INPATIENT READMISSIONS in 30 DAYS</b>	
Description	Percent of children who receive inpatient care for MH/DD/SA disorders who are not readmitted for 30 days
Purpose	To ensure that NC children receive services and supports to regain the capacity for self-determination and community participation
Basis for Measure	HEDIS
Type of Data	Paid Medicaid service claims; HEARTS and state facility admissions and discharge data
Report Frequency	Annually
Other Places Reported	Federal Mental Health Services Block Grant
Numerator	Number of adults in the denominator who are not readmitted for at least 30 days
Denominator	Number of adults ages 0-20 who are discharged from an inpatient or facility-based setting during the fiscal year
Benchmark	National average; previous year's performance
Target	96%, 96%, 97%, 97% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz <b>Division of State Operated Healthcare Facilities</b> – who?
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	
Notes	Includes only non-forensic state psychiatric hospital patients

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 3: ADULTS RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.3.2 ABSENCE OF ADULT INPATIENT READMISSIONS IN 180 DAYS</b>	
Description	Percent of adults who receive inpatient care for MH/DD/SA disorders who are not readmitted for 180 days
Purpose	To ensure that adults at high risk of institutionalization receive community services and supports to live independently in their communities
Basis for Measure	Federal Mental Health Services Block Grant
Type of Data	HEARTS admission and discharge data; Paid Medicaid & IPRS claims data
Report Frequency	Annually
Other Places Reported	SAMHSA
Numerator	Number of adults in the denominator who are not readmitted for at least 180 days
Denominator	Number of adults discharged from inpatient or facility-based settings (including both community or state facilities)
Benchmark	National average; previous year performance
Target	84%, 85%, 86%, 87% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz Other?
Divisions Impacting Performance	<b>Division of State Operated Facilities</b> <b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of Adult &amp; Aging Services</b> Other?
Related DHHS Services in Open Window	

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**OBJECTIVE 3: ADULTS RECEIVE COMPREHENSIVE PERSON-CENTERED FACILITY-BASED/INPATIENT SERVICES AND SUPPORTS THAT PROMOTE SELF-DETERMINATION AND RETURN TO COMMUNITY PARTICIPATION.**

<b>Measure 5.3.3 COMMUNITY FOLLOW-UP AFTER HOSPITALIZATION</b>	
Description	Percent of persons who receive follow-up community care after hospitalization
Purpose	To ensure adequate, ongoing community care for persons with severe physical and behavioral health conditions to prevent the need for further inpatient care
Basis for Measure	HEDIS
Type of Data	Paid Medicaid & IPRS service claims
Report Frequency	Annually
Other Places Reported	
Numerator	Number of persons in the denominator who receive a community-based service within 7 days of discharge
Denominator	Number of persons who are discharged from an inpatient MH or SA setting during the period
Benchmark	Performance from previous year
Target	50%, 55%, 60%, 65% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State-Operated Healthcare Facilities</b> <b>Other?</b>
Related DHHS Services in Open Window	
Notes	State facilities only; community hospital data will be added in SFY13

## DHHS EXCELS: STRATEGIC PLAN MEASURES FOR GOAL 5

**OBJECTIVE 4: ADULTS HAVE PERMANENCE AND STABILITY IN THEIR LIVING SITUATIONS.**

<b>Measure 5.4.1 INPATIENT MENTAL HEALTH SERVICES</b>	
Description	Percent of persons receiving inpatient MH services <i>Note: OSBM doc omits SA</i>
Purpose	To evaluate efforts to ensure adults in need have the services and supports to live independently in their own communities
Basis for Measure	
Type of Data	Paid Medicaid and IPRS service claims
Report Frequency	Annually
Other Places Reported	
Numerator	Number of adults receiving community or state inpatient MH services during year (inpatient hospitalization, residential SA treatment)
Denominator	Number of adults receiving MH services during year
Benchmark	National average; previous year's performance
Target	At or below national average; decrease from previous year 7%, 7%, 6%, 6% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz; Adam Holtzman <b>Division of State Operated Healthcare Facilities</b> – who?
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	

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**OBJECTIVE 4: ADULTS HAVE PERMANENCE AND STABILITY IN THEIR LIVING SITUATIONS.**

<b>Measure 5.4.2 SERVICES IN INTERMEDIATE CARE FACILITIES FOR MENTAL RETARDATION</b>	
Description	Percent of persons with intellectual or developmental disabilities receiving services who are served in Intermediate Care Facilities for Mental Retardation (ICFs-MR)
Purpose	To evaluate efforts to ensure adults in need have the services and supports to live independently in their own communities
Basis for Measure	
Type of Data	Paid Medicaid and IPRS service claims
Report Frequency	Annually
Other Places Reported	
Numerator	Number of persons living in community or state ICF-MR facilities during fiscal year
Denominator	Number of persons with IDD receiving services during fiscal year
Benchmark	Previous year's performance
Target	33%, 33%, 32%, 31% proposed targets 2012-13 through 2015-16
Staff Responsible for Data	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> – Michael Schwartz; Adam Holtzman <b>Division of State Operated Healthcare Facilities</b> – who?
Divisions Impacting Performance	<b>Division of Mental Health, Developmental Disabilities and Substance Abuse Services</b> <b>Division of State Operated Healthcare Facilities</b> <b>Division of Medical Assistance</b> <b>Other?</b>
Related DHHS Services in Open Window	